Effective: 15 June 2025

### 1. ACCEPTANCE

By using SOR7ED ("Service"), you agree to these Terms. The Service is provided by SOR7ED LIMITED (Company No. 16398701), registered in England & Wales.

#### 2. SERVICE SCOPE

### 2.1 Included:

- Admin tasks via WhatsApp
- Standard, Urgent, Complex categories
- Human + Al assistance

### 2.2 Excluded:

- Licensed activities (legal/financial/medical)
- In-person tasks (§4.3)
- Access to secure systems (banking/government)

#### 3. TASK EXECUTION

#### 3.1 Credits:

Task Type	Credits	Turnaround
Standard	1	48h
Urgent	2	24h
Complex	2-3	Quote

## 3.2 Client Obligations:

- Give full, accurate info
- Obtain necessary consents (e.g., calendar access)

# 4. LIMITATIONS

### 4.1 Prohibited Requests:

- Illegal or unethical actions
- Harassment/spam
- · Security circumvention

## 4.2 Liability Cap:

Liability limited to fees paid for the affected task(s).

### 5. MODIFICATIONS

Terms may change with 30 days' notice by email or in-app notification.